How to work remotely

Check your email from everywhere with Webmail

Go to http://webmail.dccouncil.us in a browser from any computer and log in with your Council username and password to access your email, calendar and contacts. While you are there you can change your password or set your out of office reply but just clicking the settings icon that looks like a gear.

How to access OneDrive and Office 365:

Microsoft Office applications and OneDrive are available to all Council employees. Share information with OneDrive cloud storage with other Council staff and user the online applications to do work.

- To access OneDrive, Word, Excel, PowerPoint, and or all Microsoft Office Programs, go to http://www.office.com
- Login in with your DC Council username and password

How to access Dropbox:

Share information from Dropbox cloud storage with people outside of Council Staff.

- Download the client if necessary, at https://www.dropbox.com/install
- Sign in with a username and password, not necessarily the same as you
- network username and password.

Use VPN to access your Council Computer

To use VPN, you need to have a VPN account created for you. If you need an account please contact it-support@dccouncil.us   With the exception of IQ users, VPN requires two computers to complete the connection. Remote computers may be either personal or Council provided. To access VPN, either open a browser and go to http://vpn.dc.gov or open the Juno Pulse client.

OCTO instructions for VPN for PC

OCTO instructions for VPN for MAC

Download the Pulse Secure Client for PC and MacOS VPN:

The latest versions of the Pulse Secure Client are available below:

https://dcgov.app.box.com/v/dcvpnclient/folder/41003842798

Or download each client directly at the appropriate link below:

Windows:

https://dcgov.app.box.com/v/dcvpnclient/file/628067274065

MacOS:

https://dcgov.app.box.com/v/dcvpnclient/file/628067471634

OCTO manages the VPN, but we may be helpful in some cases. To get help from OCTO please send a message to vpnhelpdesk@dc.gov or call the NOC 202-724-2727.

We are ready to help, so if you have questions please email it-support@dccouncil.us .